## The Academic Book Discovery, Evaluation and Access Experience

**Sourcing a known item to support personal research**

### Known Item / Research resource

#### The Academic Book Discovery, Evaluation and Access Experience

### Touchpoints

<table>
<thead>
<tr>
<th>Location/Device</th>
<th>Library</th>
<th>Publisher</th>
<th>Bookseller</th>
<th>Third Party</th>
<th>Home LAPTOP or Office PC</th>
<th>Own LIBRARY</th>
<th>Another LIBRARY</th>
<th>Home-LAPTOP or Office PC</th>
<th>Own-LIBRARY</th>
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</thead>
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<tr>
<td><strong>STIMULUS</strong></td>
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### FEELING

- **Required information is only available in a digital copy.**
- **Copyright restrictions prevent access to the digital copy.**
- **Book is not held by a major public library.**
- **Academics must pay for an inter-library loan.**
- **The success of inter-library loans is unpredictable.**
- **There are no alternative options.**
- **Book cannot be saved without a reader’s card.**
- **Book cannot be removed from the library after the loan period.**
- **There is no indication of when or whether the book will be due back.**

### BARRIERS

- **Books are available elsewhere but copyright issues prevent access.**
- **Contacting the library has not been successful.**
- **Inter-library loans are not available at the user’s library.**
- **The book is not available in the user’s archive.**
- **The user has no access to the user’s archive.**
- **The user has no access to the user’s archive.**

### TOUCHPOINTS

- **Library**
  - Another library
  - Online
  - Other library
- **Publisher**
  - Another library
  - Online
  - Other library
- **Bookseller**
  - Another library
  - Online
  - Other library
- **Third Party**
  - Another library
  - Online
  - Other library

### TEACHER / RESEARCHER

- **Full-time lecturer**
- **Former publishing professional**
- **PhD**
- **x years in academic**

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### Production

Produced by Anna Faherty

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